

Getting Started

Check for updates: To use the Apple Find My app to locate your Item Locator, the latest version of iOS, iPadOS or macOS is recommended.

Power on: Press the button on the Item Locator. It should beep once, indicating it is powered on and in pairing status.

Add Your Item Locator

Start the app: Open the Find My app on your supported iPhone or iPad.

Connect your Item Locator: Choose the **Items** tab and then tap **Add Item**, or tap the **+** icon directly.

Tap Other Supported Items.

Make sure your Item Locator is close to your phone. Wait until you see the device, then tap **Connect**.

Follow the pop-up to fill in the name and select an emoji, then tap **Continue**.

There will be a request to add your Item Locator to your Apple ID. Tap **Continue**.

Tap **Finish** and your Item Locator will be set up.

Function Introduction

Find Item Locator: Tap **Play Sound** to make your Item Locator beep when it is nearby.

Find your Item Locator's location: Your Item Locator's last known location will appear on the map as the emoji you choose during setup. Tap **Directions** to navigate to the last known location.

- **Notify When Left Behind:** Enable the toggle to receive a notification when you leave your Item Locator behind and it is no longer in range of your device.
- **Notify When Found:** Enable the toggle to receive a notification when your Item Locator is seen by another Find My-enabled device.
- **Note:** Notify When Found can only be activated when your Item Locator is out of range.

When Your Item Is Lost:

Under **Lost Mode**, tap the **Enable** tab.

A screen detailing Lost Mode will appear. Tap **Continue**.

Enter your phone number or email address and tap **Next**.

You may enter a message that will be shared with the person who finds your item.

Tap **Activate** to enable Lost Mode.

Note: When Lost Mode is enabled, Notification When Found is automatically enabled.

Press the button two times rapidly and you will hear a confirmation sound. This operation will be displayed in the Find My app to guide the person who gets the device to obtain the device information, such as the owner's contact information if the item is set to Lost Mode in the app, and the serial number of the device.

Remove Your Item Locator

Ensure Lost Mode is disabled. Tap **Remove Item**. A summary will open. Tap **Remove** to confirm.

Reset Your Item Locator

After successfully removing the Item Locator from the app, press the Item Locator's function button 5 times rapidly, then hold it for the 5th time until you hear a ringing chime. The Item Locator is now reset and can enter pairing state again.

A reset operation is required to enable the device to enter the pairing state again.

Synchronisation with Find My also requires simultaneous unbinding before rebinding to a new Apple ID account.

How to Replace the Battery

Insert the opening tool in the small gap on the side of the Item Locator.

Rotate it up or down by about 90 degrees to open the case.

Replace the battery with a new CR2032 3V battery, with the positive pole facing upward.

Carefully close the case of the Item Locator.

Note: The opening tool is not a toy. It is for adults only.

Button Function

Power on: Press the button once to turn it on. It should beep with a ringing chime, indicating it is powered on. If the product is not paired, it will close within 10 minutes. You need to trigger it again to enter pairing.

Power off: Hold the button for 3 seconds, then release. You should hear two beeps, indicating it is powered off.

Learn more information query: Press the button two times rapidly to enable more information query.

Unwanted Tracking Detection

If your iPhone detects that an unknown Item Locator is travelling with you, it will send you a notification. A sound will start playing so you will be able to find it. These alerts are only activated when an Item Locator is not connected to its owner's phone, so your partner's Item Locator will not trigger a sound if they are with you.

Important Tips

When pairing does not work, the phone may not be connecting to the Apple server. Pairing may fail because of network problems.

Change the phone's network, such as switching between Wi-Fi and mobile data. The first pairing may take a long time, so please wait patiently.

Reset your item.

Repair with the Find My app.

When Lost Mode is enabled, do not remove the item in the app. Your Item Locator will be locked and cannot be paired to a new device.

Battery usage time varies depending on personal usage habits. Frequent use of the call function can accelerate battery consumption.

Need Technical Support?

Message our team on WhatsApp: 07770 814 793

Send your questions and photos so we can help you as quickly as possible.



Chat on WhatsApp

FCC Statement

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures.

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: this device may not cause harmful interference, and this device must accept any interference received, including interference that may cause undesired operation.

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

Warning

Always completely secure the battery compartment. If the battery compartment does not close securely, stop using the product, remove the batteries and keep them away from children.

This product contains a button or coin cell battery. A swallowed button or coin cell battery can cause internal chemical burns in as little as 2 hours and lead to death. Dispose of used batteries immediately. Keep new and used batteries away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.